

Electricity Facts Label (EFL)
XOOM Energy Texas, LLC
BizLock 24
Oncor Electric Delivery service area
Date: 09/02/2024

Electricity price	Average monthly use:	1500 kWh	2500 kWh	3500 kWh
	Average price per kWh:			
	Non-Demand Meters	16.1¢	15.7¢	15.5¢
	Demand Meters	18.5¢	17.1¢	16.9¢
	<p align="center">Base Charge: \$6.99 per billing cycle Energy Charge: 10.8¢ per kWh</p> <p>Oncor Electric Delivery Charges include all recurring charges passed through without mark-up. Average price above excludes state and local sales taxes. The actual price per kWh you pay will vary according to your monthly usage.</p> <p>The "total price" reflected includes all monthly recurring charges and surplus demand charges calculated using a 30% load factor. Please note that your actual demand charges will vary depending on your load factor.</p> <p>Some locations may be subject to a special charge that is not included in the total average price shown for electric service, such as a charge for underground facilities authorized by their city. For more detail see the Oncor service tariff for a listing of cities and authorized charges.</p>			

Other Key Terms and questions

See Terms of Service statement for full listing of fees, deposit policy, and other terms.

Disclosure Chart	Type of Product	Fixed Rate
	Contract Term	24 months
	Do I have a termination fee or any fees associated with terminating service?	If you cancel this Agreement early, you will be responsible for paying an Early Cancellation Fee which will be equal to or the greater of \$200, or the amount of electricity you failed to consume during the remainder of your Term, calculated on (a) the basis of your previous consumption, multiplied by the excess, if any, between your Fixed Price and the price XOOM Energy can sell such electricity for at the time of termination and (b) all losses and reasonable costs incurred by XOOM Energy for the balance of the Term as a result of maintaining, terminating, and obtaining or reestablishing any hedge or related physical or financial positions applicable to this Contract. The Early Cancellation Fee is intended not as a penalty, but simply to offset the cost of selling the unused portion of your electricity to others and estimated lost revenue that XOOM Energy may incur from such a sale, if any, and related expenses.
	Can my price change during the contract period?	Yes
	If my price can change, how will it change and by how much?	Your price may change only to reflect actual changes in TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads, or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs on us that are beyond our control.

	What other fees may I be charged?	For other fees, please reference these paragraphs in the Terms of Service: Price, Billing, Payment and Collection.
	Is this a pre-pay or pay in advance product?	No
	Does REP purchase excess distributed renewable generation?	No.
	Renewable Content	This product is 24% renewable.
	Statewide average for renewable content	The statewide average for renewable content is 33%.
	XOOM Energy Texas LLC, P.O. Box 1187 Houston, TX 77251-1187, www.texas.xoomenergy.com Customer Care: 1-833-355-9666 Email: customercare@texas.xoomenergy.com Hours of Operation: Monday - Friday 8 a.m. to 5:30 p.m. CST PUCT Certificate #10203	